

Zeno Password Reset

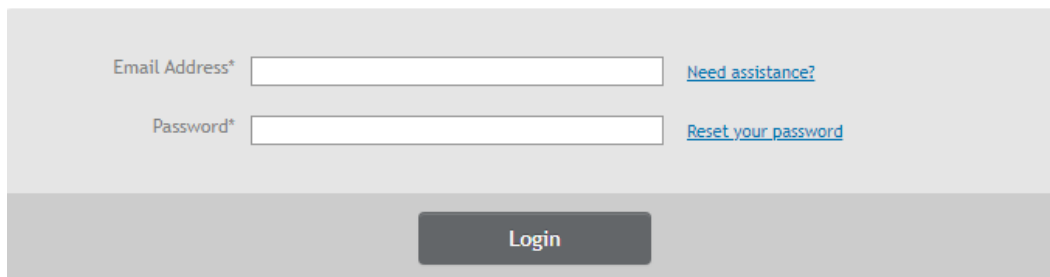
Using the Forgot Password Function

Forgot Password

Access the Zeno login page here: <https://dt.serko.travel/Login.aspx>

Click *Reset your password*.

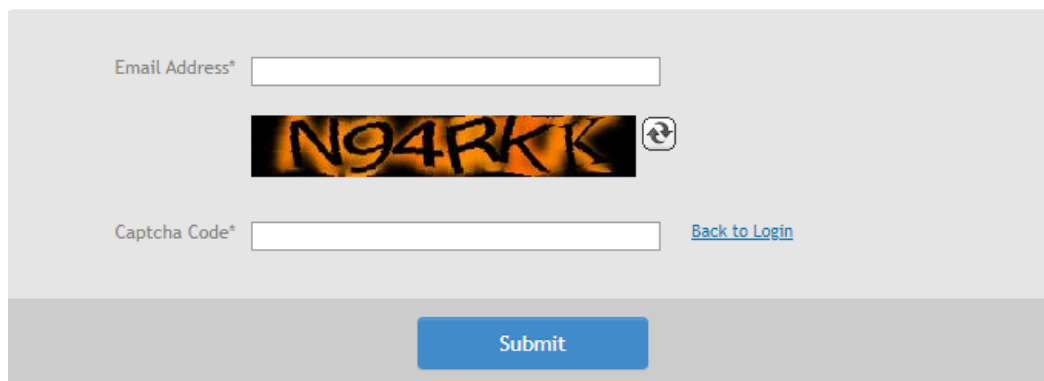
Login To Your Account



The screenshot shows the login interface with two input fields: "Email Address*" and "Password*". To the right of the "Email Address*" field is a blue link labeled "Need assistance?". To the right of the "Password*" field is a blue link labeled "Reset your password". Below the input fields is a dark grey button labeled "Login".

Enter your Email Address and the Captcha code displayed on the screen. Click *Submit*.

Reset Password



The screenshot shows the password reset interface. It features an "Email Address*" input field. Below it is a captcha image displaying the characters "N94RKK" in a stylized, glowing font. To the right of the captcha image is a refresh icon. Below the captcha is a "Captcha Code*" input field. To the right of this field is a blue link labeled "Back to Login". At the bottom of the form is a blue button labeled "Submit".

If you need additional assistance and your company uses Single Sign On, contact your internal travel department. For all other companies, contact Direct Travel at 800-999-7939 or onlinetoolsupport@dt.com.